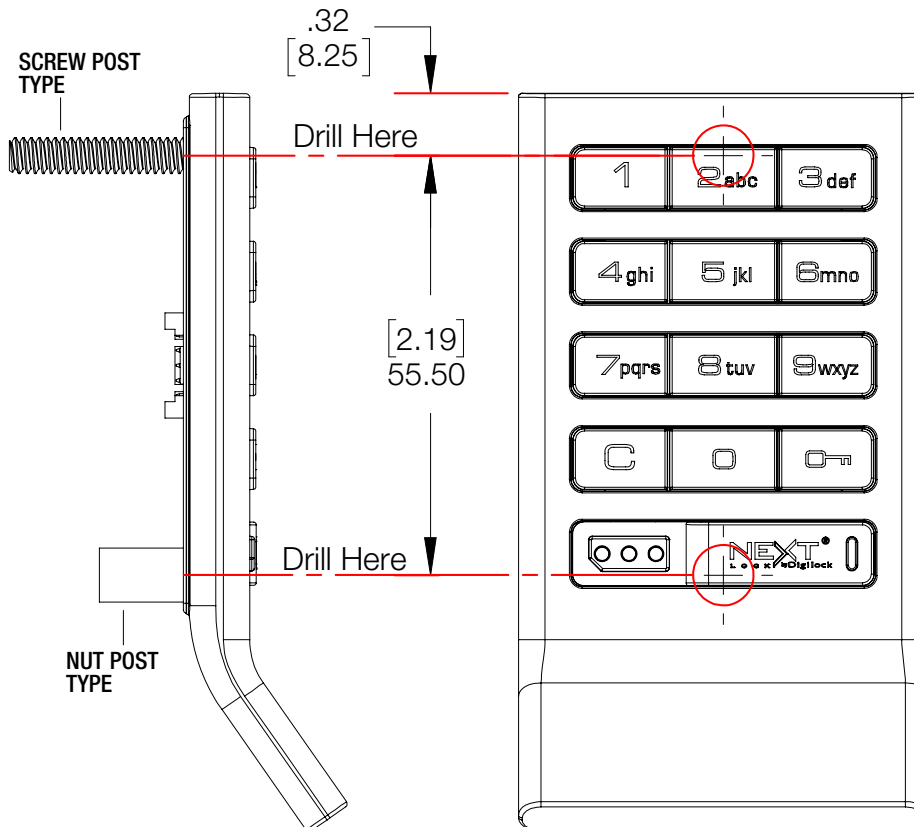


If you have been instructed by a Digilock customer support representative to drill off your non-responsive Digilock, please follow these steps:

1. Use either a 3/16 in (4.76 mm) or 1/4 in (6.35 mm) drill bit attached to a power drill.
2. There are two spots to drill on the Digilock to back out the mounting screws. This will allow you to safely remove the lock without damaging the door.
3. The first and second drill points are displayed below: Standard Unit.
4. Line up the drill bit where demonstrated and drill through the keypad only – approximately 3/8 in (9.525 mm).
5. After drilling is complete, remove the front unit.
6. If the rear unit of the lock did not fall (thus unlocking the door) press gently on the rear until it falls and open the door.



Note: Do not discard any lock parts - Return all parts to Digilock with an assigned Return Merchandise Authorization (RMA) number. If you have any questions or need an RMA#, please contact Digilock Customer Support at: 1-800-590-0984.